



# CATSWEB

## ENTERPRISE QUALITY TRACKING SYSTEM



CATSWeb is a true Zero Client™, Web-based Enterprise Quality Tracking System designed and engineered from the ground up to run natively on true Internet architecture. CATSWeb delivers 100% pure HTML to all client machines and does not use JavaScript, VBScript, applets, or any other form of client-side scripting code or components. This seemingly subtle architectural difference provides customers with immense benefits, including a significantly lower total cost of ownership.

### AN ALL-IN-ONE SOLUTION

CATSWeb is a comprehensive “all-in-one” solution designed to help firms track issues and actions from identification through disposition and corrective action. Customers use the application to manage their manufacturing defects, customer complaints, safety issues, supplier quality, audits and findings, R & D problem reports, plus much more. No costly separate modules needed.

*With fully customizable CATSWeb, you can manage and solve:*

<b>Customer Complaints</b>	<b>CAPAs</b>
<b>Audits and Findings</b>	<b>Exception Reports</b>
<b>Product Quality</b>	<b>Adverse Events</b>
<b>RMA's</b>	<b>Manufacturing Defects</b>
<b>Supplier Quality</b>	<b>21 CFR Part 11 Compliance</b>
<b>Nonconformances</b>	<b>ISO 9000 Certification</b>
<b>Safety Incident Reporting</b>	<b>Training Management</b>
<b>Calibration Tracking</b>	<b>Plus much more!</b>

Because of our true Zero Client architecture, the CATSWeb system works with any client operating system (Macintosh OS, Windows, Unix, etc.) using any type of browser on your intranet or over the Internet.

CATSWeb system validation can be performed once, from any machine on the network, and all client machines will function identically, regardless of their configuration. The need for expensive and time-consuming IQ/OQ qualification of each client machine is completely eliminated. Expansion of the system to other groups within the client community can be done virtually instantaneously, with no incremental deployment costs. With no client-side software to install, configure or qualify, users simply browse to the URL provided to them and begin using the system right away.

With an intuitive user interface that lets you define an unlimited number of customized workflows, CATSWeb lets you combine all of your quality processes into a single, reliable, enterprise-wide solution.

### FLEXIBLE AND ROBUST INTEGRATION WITH OTHER INFORMATION SYSTEMS

Information systems are rarely afforded the luxury of operating in isolation. CATSWeb provides an open integration interface that enables you to add value by integrating with any of your existing information systems and databases. Add drill down links to CATSWeb forms that retrieve and display detail data from your ERP system. For example, a CATSWeb user clicks on the Part Number field in a CATSWeb record and the part's details or receipt history are immediately presented to them, whether or not the ERP system is Web-enabled. Validate user submissions against data in other databases. Bind selection lists on CATSWeb forms to data in other systems, eliminating the need to maintain the lists in two places. Integration possibilities are limited only by your imagination.



“IT USED TO TAKE ME TWO TO THREE WEEKS TO PREPARE QUARTERLY NONCONFORMANCE REPORTS. NOW IT ONLY TAKES ME TWO DAYS. I ALSO PUBLISH WEEKLY OPEN ACTIVITY REPORTS THAT TAKE ME LESS THAN 30 MINUTES TO PREPARE.”

Pat McCrumb  
Manager, Quality Operations,  
Cardiac Surgery Unit  
Guidant Corporation



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### KEY ADVANTAGES OF CATSWEB:

- True Zero Client 100% Web-based solution including both user and administrative controls.
- Fully customizable point-and-click graphical user interface (GUI).
- Highly reliable – engineered on true Internet architecture.
- Point-and-click administration (forms design, signature workflow, escalation rules, etc.) eliminates the need for re-validation as the system is enhanced.
- Includes out-of-the-box, ready to use forms that you can easily modify.
- Fastest response times and smallest bandwidth consumption, since only pure HTML is delivered to the client computers.
- 100% 21 CFR Part 11 compliant.
- Highly scalable to hundreds or thousands of users, independent of client browser version or client operating system.
- Effective analysis and decision-making capability provided through the unique ability to query all fields as named and configured across all forms.
- Rapid and efficient implementation due to ease of server installation and no client side software/validation.
- Rapid deployment through easy point-and-click configuration of workflow, fields, forms, rules, lists, signatures, etc. No programming required.
- Minimal training needed for users due to clean, intuitive interface with robust help file.
- Sophisticated access restrictions including both record level and field level can be based on groups, departments, personalities and/or employees.
- Works with any reporting tools – Crystal Reports/Enterprise, Business Objects, Cognos, Brio, etc.
- Integrates with any external system – ERP, MES, SCM, internally developed applications and databases, etc.
- Flexible and all-inclusive handling of unlimited number of quality processes/forms as needed (does not require additional modules or databases to be purchased or added).
- Cost-effective extensibility through open architecture allows advanced custom configurations (event hooks, connectivity to other databases) that do not change CATSWeb core code. Upgrades are seamless.
- Field proven implementation and technology.



“ASSURX LISTENS TO YOU,  
TAKES TIME TO  
UNDERSTAND YOUR  
BUSINESS, AND PROPOSES  
PRAGMATIC AND RELEVANT  
SOLUTIONS. THAT’S WHY  
WE CHOSE THEM.”

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